

# ROI Case Study 1 – Paper Mill Saves Budget Dollars with IR Window Program

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# **Overview**

A paper mill in South Carolina had a very successful infrared inspection program that management wanted to expand. However, the requirements of NFPA 70E were causing them to re-think their strategy since inspections of energized equipment was becoming more restrictive, more time consuming and more costly. Furthermore, 8% of the mill's applications had never been surveyed due to switched interlocks (which automatically deenergize the equipment upon opening, thereby preventing access to energized components), or due to incident energy calculations in excess of 100 cal/cm2 on certain equipment (which exceeds personal protective equipment [PPE] ratings, and would place personnel in extreme danger and open the company to OSHA fines).





In search of alternative metahods of conducting safer, standardscompliant inspections, the corporate Reliability Engineer investigated how infrared inspection windows (commonly referred to as IR windows, viewports or sightglasses) might be utilized. It was determined that:

- Use of Infrared Windows for routine inspections of healthy equipment did not require the elevated levels of PPE required in 70E, since as stated in 70E 100: "Under normal operating conditions, enclosed energized equipment that has been properly installed and maintained is not likely to pose an arc flash hazard." In NFPA terms, an IR window maintains an "enclosed" state for the switchgear, MCC, Transformer, etc., and maintains energized components and circuit parts in a "guarded" condition. Therefore, the hazard/risk category would be equal to that of reading a panel meter, using a visual inspection pane for lockout/tagout confirmations, or walking past enclosed, energized equipment.
- Use of IR windows or "sightglasses" would eliminate the need for a supporting cast of electricians to remove and reinstall panel covers. Those critical personnel would then be available to perform other tasks which were often being outsourced.
- Use of infrared windows would provide an efficient method to perform inspections. This would make more frequent inspections feasible for critical or suspect applications to ensure plant uptime.
- Use of IR windows would provide non-intrusive access to electrical applications; therefore, surveys could be conducted without elevating risk to plant assets and processes, meaning that inspections could be conducted during peak hours for the best diagnostic data.
- Use of IR windows and closed panel inspection would eliminate high-risk tasks during inspections and thereby increase safety for thermographers.

The focus of the mill's initiative was to facilitate inspection of the primary switchgear in their electrical distribution system which feeds one paper machine and several smaller operations within the plant. An impending ten-day shutdown increased the sense of urgency since all windows could be fitted for one machine during that period.

IRISS, inc. was commissioned by the paper mill to conduct a pre-site inspection to ascertain the optimal position and quantity of

windows which would give thermographers thorough visibility of desired targets. The conclusions from the initial inspection are noted in Table 1.

The customer ordered 200 units of assorted VPFR-75 (3 inch diameter) and VPFR-100 (4 inch diameter) Infrared Inspection Windows to complete the installation. 197 windows were later installed.

Table 1		
Application	Quantity	
13.8 kV Primary Switch	15	
Secondary Switchgear	22	
Transformers (13.8 kV)	27	
MCC's	2	
Miscellaneous Switchgear	2	
Generators	2	
<b>Total Assemblies</b>	70	
Inspection Compartments	147	
IR Windows	197	

# **Investment**

197 VPFR infrared inspection windows totaled \$42,050.00. IRISS was also retained to supply an installation team to perform the installation of the IR windows.

#### Table 2

IR Window Supply and Installation Investment			
Infrared Windows (197 units assorted 3 & 4 inch diameter)	\$42,050		
Install Costs for 197 IR Windows	\$18,910		
Total	\$60,960		

Installation costs sited in Table 2 were calculated using the following assumptions:

- Two-man installation team at \$625.00 each per day  $(total cost $1,300 per day) \times 10 Days = $13,000.00$
- \$30.00 per window installation charge x 197 Windows = \$5,910.00



# The Installation

Installation of the infrared inspection panes was conducted during three nights and three days during the ten-day shutdown. Some installations were completed on live gear using additional safety measures; however, the vast majority was conducted on deenergized equipment in what NFPA terms an "electrically safe work condition."

Although our plan allowed for twelvehour shifts, installers



were quickly and safely moving at a rate of approximately six window installations per hour, and were finishing the plant on the night shifts within six hours. Installations during normal business hours allowed much more flexibility; therefore all "live works" were completed during these periods. When the clients' electricians assisted with the installations, the installation rates were also faster than originally planned (7 to 8 windows per hour). All window installations were completed well within the allotted timelines.

# **Inspection Cost Analysis**

Prior to the installation of the IR windows, all infrared inspections were completed on open, energized gear. Therefore, PPE, live works procedures, risk assessments, permits, etc. were required for all inspections, and as noted earlier, several applications had never been surveyed due to safety restrictions.

The paper mill had previously invested in its own infrared camera and an on-staff thermographer. The thermographer was trained and "qualified" to assist in opening panels on energized gear. Therefore, some efficiencies were already in place when compared to a typical crew of a single thermographer + two electricians. Consequently, the man-hour calculations for the "traditional inspection" are actually conservative.

Table 3 details the man-hour costs for infrared surveys using in-house staff without infrared windows or viewports. The following assumptions are made:

# Table 3

Total Cost of Traditional Inspection with In- House Team			
Traditional Inspection Time (Hrs. x 2 per team)	294	\$36,750	
PPE Suit-up Time (0.5 hr. x 2 per day x 2 men)	37	\$4,625	
Total		\$41,375	

- Total man-hours per inspection of "inspectable" equipment: 331 hours (23 days)
- Staff electrician internal charge-out rate \$125.00 per hour
- Staff thermographer assists with panel removal, etc... (two-man task)
- PPE suit-ups twice per day, per man (30 minutes per man per
- One man-hour per compartment panel for safe removal, etc. (x two for two-man team)
- 147 individual panels to inspect (per Table 1)

After the infrared windows were installed and there was no requirement to remove panels or wear increased levels of PPE, the task

Table 4

Total Cost of Inspection Using IR Windows			
Inspection Time	16	\$2,000	
PPE Suit-up Time	0	\$0.00	
Total		\$2,000	

became a one-man job. The increased efficiency and economies of motion and man-power which infrared windows provided significantly decreased the time required to complete a survey to just two, eight-hour days for a total of just 16 man-hours. The costs associated with an infrared survey using the IR windows are detailed in Table 4.

Compared to the costs of traditional inspections (Table 3), the paper mill now saves \$39,375 per inspection cycle because of the efficiencies which they gain through the use of infrared windows.



#### **ROI**

Table 5 combines the data from the previous tables to illustrate the ROI for the paper mill based on the initial investment of the IR windows, the investment in installation and the costs to perform surveys using the windows, compared with the mill's traditional costs of using their inhouse team while not using any windows.

Using infrared windows is shown in this example to pay dividends as early as mid-way into the second inspection cycle, yielding almost \$18,000 in savings which can be put back into the budget by the end of the second cycle. In just five inspection cycles the mill shows a savings of over \$135,000.

Table 5

ROI	Windows	Traditional	ROI
197 Infrared Windows	\$42,050	-	
Installation of Windows	\$18,910	-	
Cost for 1st Inspection Cycle	\$ 2,000	\$41,375	
Total for 1st Cycle	\$62,960	\$ 41,375	<\$ 21,585>
Cost for 2nd Inspection Cycle	\$ 2,000	\$ 41,375	
Total for 2 Cycles	\$64,960	\$ 82,750	\$ 17,790
Cost for 3rd Inspection Cycle	\$ 2,000	\$ 41,375	
Total for 3 Cycles	\$66,960	\$ 124,125	\$ 57,165
Cost for 4th Inspection Cycle	\$ 2,000	\$ 41,375	
Total for 4 Cycles	\$68,960	\$165,500	\$ 96,540
Cost for 5th Inspection Cycle	\$ 2,000	\$ 41,375	
Total for 5 Cycles	\$70,960	\$206,875	\$135,915

Moreover, because inspections can be completed with greater ease and without increased risk to plant, personnel and processes, the frequency of inspection cycles has been increased to quarterly, reflecting best-practices recommendations which were previously not feasible and thought to be unattainable. The new inspection cycle brings ROI to the plant in just one quarter, while reducing the risk of catastrophic failure among the plant's critical power distribution systems, which will in turn minimize production losses due to equipment failure.

## **Future Installations**

Additional window installations have been planned and scheduled to occur during the facility's next shutdown. Because the customer's in-house electricians were trained to install infrared windows, the installation costs for future installations will be a fraction of the cost for the original installation, saving even more money and accelerating the ROI for additional windows.

# **Conclusion**

This mill realized a return on investment very quickly while benefitting from the other intangibles of infrared windows. Namely:

- The ability to inspect the previously un-inspectable equipment
- The ability to inspect critical applications more frequently
- The ability to more aggressively monitor any applications which are suspected to be running to failure
- Increase in safety for personnel
- Decrease in risk to plant assets and operations due to non-invasive nature of inspection – safeguarding profitability
- Freeing up critical personnel who can be utilized for other valuable jobs in the plant rather than removing and reinstalling panels

A portion of the financial savings were used to continue to build and strengthen the PdM Program through the purchase of a second IR camera for the maintenance electricians, further underscoring the mill's commitment to practical use of technology to ensure uptime while enhancing the safety of its workers.

Infrared windows provide a cost-effective and safer alternative to traditional inspections. To learn more, visit **www.iriss.com** where you will find more case studies and white papers.